

## **CLOCKTOWER CENTRE BOX OFFICE (Dated 28 January 2021)**

### **CONDITIONS OF ENTRY**

The purpose of these Conditions of Entry is to ensure the safety and enjoyment of all visitors to the Clocktower Centre.

These Conditions of Entry apply to your entry and use of the Clocktower Centre's internal and external areas.

#### **Summary**

You must comply with the Conditions of Entry and follow reasonable directions of Clocktower Centre staff members, as well as any signage relating to your entry and use of these Premises.

We reserve the right to deny entry to, or remove any person, from the Premises.

1. You are responsible for the security of your own belongings while on the Premises and you must not leave any bags or personal items unattended.
2. You must not have in your possession and/or refuse to surrender to Clocktower Centre staff any prohibited object or article, but not limited to dangerous items, photographic or recording equipment, or food or alcohol that is not permitted to be brought into or used within the Premises.
3. You must behave in a respectful manner at all times, and in a manner that does not interfere with the safety and enjoyment of others. Specifically, you must not behave in a manner which causes or may cause property damage, or that threatens the safety of performers, visitors, or staff.
4. You must not smoke or use e-cigarettes inside or immediately outside the Clocktower Centre.
5. You must not consume food or drink on the Premises (including alcohol) that was purchased outside the Clocktower Centre.
6. You must not purchase or consume alcohol on the Premises unless you are 18 years of age or older.
7. You must not enter areas of the Premises not open to, or restricted to the public.
8. Children 14 years and under must be under the supervision of a responsible adult (18 years of age or older) at all times, including when seated in the auditorium for a performance.
9. Security cameras operate on the Premises, and you acknowledge that you may be filmed.
10. You must have a valid ticket to attend an event or performance (where ticketing is required), and have appropriate evidence of entitlement when purchasing a ticket or attending an event or performance with a concession.
11. Latecomers may only be admitted during a suitable break in the performance or event, and may be taken to a different seat or location. For some events, late admittance or re-admittance may not be possible.
12. You enter the Premises at your own risk. To the maximum extent permitted by law, the Clocktower Centre will not be responsible for any loss, damage, harm or injury arising from your entry to the Premises.
13. **During COVID-19**, when attending an event at the Clocktower, you will be required to provide your personal details, including your full name and contact phone number for yourself and all members in your group, for the purposes of contact tracing, as required by Victorian Government guidelines. Failure to provide this information may result in being denied entry to the Premises and /or event. Anyone denied entry for failing to provide this

information may not have their tickets refunded or exchanged. (All personal details obtained for registration and contact tracing purposes will be kept for 28 days, and then destroyed.)

14. **During COVID-19**, you agree not to enter these Premises if you or any of the family members in your group or household has in the last 14 days: a) been diagnosed with COVID-19, b) been exposed to COVID-19 or exposed to any person suspected of having COVID-19, and not yet received a negative result, or c) have any symptoms that may be COVID-19 related.
15. **During COVID-19**, you agree to obey all social distancing requirements that apply and follow all venue signage and the direction of staff at all times.